

Terms of Use for Wings for Growth (Wingrow) Project Materials

Approved by Order of the Director of LLC "Elena-co" No. 01-OF dated May 4, 2026 (Appendix No. 1).

These rules define the procedure for accessing and using informational materials provided by the Wings for Growth project (hereinafter referred to as Wingrow).

1. Subject of the Agreement By paying for access, the User receives the right to use the materials of the **Career-Premium** package (hereinafter referred to as the Course). The package includes: the Wingrow Founder's Guide for preparation for global airlines, 105+ interview questions and answers, conversational and specialized topics of varying complexity, interactive arithmetic and logic tests (2 sets), basic geography (2 sets), basic interactive questions for future pilots (2 sets) — all provided in Russian, English, and Uzbek; a dictionary, "Rule of 30" exercises, and interactive English tests (3 sets); bonus material, also provided in the aforementioned languages.

Access is provided for the entire duration of the project's actual existence (availability of access to the domain and server on the Internet). The Provider reserves the right to terminate platform support by notifying users at least 30 days in advance.

2. Rules of Use

All provided files are intended solely for personal use. It is strictly prohibited to:

- Copy or distribute materials.
- Resell access or publish content.
- Transfer login/password credentials to third parties.

3. Security and Device Limitations

Access is linked to a single email address. The system limits simultaneous use to no more than two (2) devices or browsers. Attempting to log in from a third device/browser will result in automatic access blocking. To unlock, the User must terminate active sessions on previous devices/browsers.

4. Service Delivery and Refund Terms

4.1 Moment of Service Delivery. The cost of the services is indicated on the corresponding page of the Provider's Website. Access to the Course materials is provided immediately and in full at the moment of payment. The service is considered rendered in full upon activation of access to the Personal Account.

Technical confirmation of service delivery is the automatic change of the User's access status in the Project's accounting system immediately after the successful completion of the transaction.

4.2 Non-refundable Nature. As the subject of the Agreement is the provision of access rights to digital content, refunds for the rendered service are not provided.

4.3 Technical Refund Terms. Refunds are only possible in cases of technical failure (double billing, failure to activate access for more than 24 hours). All claims regarding technical errors are considered within a reasonable timeframe from the moment of filing an application to the Provider's email (listed in the legal details below).

4.4 International Cards. When paying with Visa/Mastercard, refunds (if a technical error is recognized) are made to the same card within the timeframe prescribed by international payment systems (IPS).

5. Liability

Materials are for informational purposes only. Wingrow does not guarantee interview results, as the final decision depends solely on the candidate's personal qualities and skills.

6. Technical Conditions

The Provider provides access to materials on an "as is" basis. The Provider is not responsible for the quality, speed, or stability of the User's internet connection. Inability to view materials due to provider limitations or weak signal on the User's side is not a ground for a refund. The User agrees to use current browser versions (Chrome, Safari, Firefox, etc.).

7. Force Majeure

Parties are released from liability in case of circumstances beyond their control (technological accidents, communication network failures, legislative acts, etc.).

